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From:

Laurie Murphy [Imurphy@hotwirecommunication.com]

Sent:

Thursday, January 03, 2013 11:59 AM

To:

PSC_CLECreport

Subject:

4th Quarter 2012 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire

Communications, Ltd.

Attachments:

4Q 2012 Hotwire Communications CLEC Service Quality Report FINAL.pdf

TO: South Carolina Public Service Commission

Attached you will find Hotwire Communications, Ltd.'s ("Hotwire") "SCPSC CLEC -- Quarterly Service Quality Report" for the 4th Quarter 2012.

Hotwire did not have any CLEC telephone lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any guestions.

Best regards,

Laurie Murphy | Assistant General Counsel

P: 610-726-1192 F: 610-642-9812

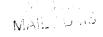


300 E. Lancaster Avenue, Ste 208 Wynnewood, PA 19096

CORPORATE SITE: www.hotwirecommunications.com

CUSTOMER SITE: www.gethotwired.com

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January 3, 2013

VIA EMAIL TO: 'CLECreport@psc.sc.gov'

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT **SOUTH CAROLINA CLEC OPERATIONS**

COMPANY NAME: Hotwire Communications, Ltd.

4th Quarter 2012 **QUARTER / YEAR:**

Month:	OCT	NOV	DEC
Number of Customer Access Lines	- 0-	- 0-	-0-
Trouble Reports / Access Line (%)	n/a	n/a	n/a
Customer Out of Service Clearing Times (9	%) n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a

Comments / Explanations: Hotwire did not provide CLEC service in South Carolina during the 4th Quarter of 2012.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel

<u>Telephone</u>: 610-726-1192 (direct)

Email: <u>lmurphy@hotwiremail.com</u>